

## Building Automation System

What is this FSG box? This is the store's new energy management system. Apple Green corporate has an energy and sustainability program that requires this system to be installed in your store.

**How to get help? Follow your normal service request procedure with Applegreen.**

### Lighting Control

What turns the exterior lighting on at my store?

- The new lighting control system is completely automated and requires zero input from store personnel.

What lights are controlled by the EMS?

- The interior lights and any outside lights or signage **that your store controlled** prior to this EMS being installed.

What are the buttons and switches on the panel?

- The “push” button is a 2 hour override. Push and hold this button for 5 seconds to turn this override on or off. This is intended to be used when the lights need to be turned on during the day for servicing or bad weather rolls in and outside becomes dark.
- The “switch” is a permanent override and bypasses the EMS completely and will not reset until it is returned to the “off” position. This switch is only to be used if it is dark outside and the lights did not turn on automatically.

My outside lights are staying on all the time?

- The most common reason for this is the override switch is turned “On” and needs to be returned to the “off” position.
- The second most common issue is the EMS controller is offline. This can be resolved by unplugging the EMS panel and then plugging it back in. The controller will take approximately 15 minutes to boot back up and the lights should go off.

### Store Comfort

Why can't I change thermostat settings?

- The thermostats are locked by design and cannot be accessed at the store level. This is to ensure that Applegreen achieves their energy savings goals

What are the heating and cooling set points?

- The set points for Applegreen are 74 for cooling and 68 for heat. These set points cannot be changed without approval from Applegreen corporate or the BU Facility Director.

Why does the thermostat show a different temp than the temp gun/thermometer I am using shows?

- The thermostat installed in your store reads temperature extremely accurately. Your handheld device might not be reading space temperature, rather surface temperature, or the thermostat is utilizing a sensor located in the space (space sensor) or a sensor in the return duct register. It is EXTREMELY uncommon for these thermostats to not read accurately.

For technical support regarding your Building Automation System please call 1-888-886-7274

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